

IMPORTANT PLEASE READ



New App Update

On 27 June we release an app update for both iOS and Android devices. On log in, app users were prompted to go to the relevant App store and update to the latest version.

Please ensure all your members are on the most up-to-date version of the app to ensure all system upgrades can be accessed.

If you have any questions on this please email support at vms@scottishgolf.org.



App Cross Border function

The ability for players to submit scores from other GB&I jurisdictions directly in the Scottish Golf App is now live. To find out more and for how to guides you can access to share with your members, please click [here](#).



The following developments have been made to the competition module

Matchplay

- The ability to display matchplay competitions on your website by bracket or results view. If you would like help in setting this up please contact your customer account manager.
 - The ability to import players from a previous competition.
 - Matchplay clubhouse leaderboards.
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Booking System

The following developments have been made to the booking module

Range/Simulator Booking

We have deployed the ability to set up booking for ranges/simulators, if you would like to know more about this please contact your customer account manager who can take you through how to set this up. Initially it will be for non-payment bookings only but we will be shortly deploying upgrades to include payments.

Resolved Issues

The following raised issues have been resolved

- Eclectic Results
 - Print draw function
 - Individual course GPS
 - Matchplay - import from previous competition
 - App crash issue when creating a scorecard (Apple only)
 - App Issue when displaying tee options (Android Only)
 - App Issue when signing off scorecard with non member details
 - App issue when displaying some Opens (Android only)
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Known Issues

The following raised issues are currently being looked into

- Inability to delete some scorecards (phone and back office)
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Development

Future development items

- EPOSNow integration
- In-app member top up (**Coming soon!**)
- Tee booking improvements – opening time for visitors
- Open competition team entry – website
- In-app leaderboards
- Zone Draws
- Generational booking

Please note some of the above is still in the planning stage so timelines cannot be shared at this moment.

Guides and Info

Please see the links below to all accessible guidance documents and system information to ensure you fully understand how to use the platform.

- [System Freshdesk](#)
 - [How-to-guides and webinars](#)
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To ensure we have a streamlined process for reporting any issues we have created a new form that golf clubs can use to make sure items are collated and escalated correctly.

Please only use this form to raise or report an issue. Please do not email VMS directly or copy in multiple email addresses as this can result in an issue not being addressed correctly or picked up in time.

The form can be found at the following link: [REPORT AN ISSUE](#)

CONTACT US

We are always available should any issues or queries arise. Please do not hesitate to get in touch should you need any support.

The email address to contact us is vms@scottishgolf.org. Please add your club's name to the subject field allow the enquiry to be passed to the correct customer account manager.

