



With six weeks to go until the implementation of WHS in Scotland, we welcome you to our third WHS Weekly Newsletter.

Our weekly updates are designed to ensure all affiliated clubs in Scotland are prepared for WHS which will come into play on 2nd November 2020.

Our newsletter will follow a similar pattern each week and at points may seem repetitive but there are important updates below on Venue Information, CDH Cleanse and Approved ISVs in Scotland.



It is important that all affiliated clubs familiarise themselves with our WHS Readiness Document that was issued to all affiliated clubs in August. This can be accessed [here](#) and will take you through the key steps to ensuring your club's smooth transition to WHS come November.



We are currently in the process of sending all affiliated golf clubs their course and slope ratings ahead of WHS.

To complete this process, we have to pull together all the necessary information relevant to each Golf Club and the courses/set of tees they play over and send out individually.

We kindly ask all clubs to please bear with us, we are currently at about 70% completion and should have this process completed over the next week.



As highlighted in our previous newsletters, Scottish Golf will be using handicap records on the CDH to calculate a golfer's initial WHS Handicap Index. To ensure a smooth transition in November, clubs must take time to cleanse the data in their CDH record ahead of time.

This is an important step in preparing for WHS and will ensure all golfers who currently have a handicap, receive a Handicap Index on the date of transition. If a golfer does not have a CDH number and their record has not been uploaded to the CDH, they will not receive a WHS Handicap Index.

As previously outlined, we have been made aware that some Independent Software Vendors (ISVs) allow a handicap to be awarded without issuing a CDH number. While this should not be allowed, it is up to clubs using those platforms to ensure a CDH number has been awarded appropriately.

We would encourage all clubs to check with their ISV on the correct method for resigning a CDH number/handicap record from your club software, so they are no longer synced to the CDH. If this is not done correctly, this will cause additional CDH numbers to be created and handicap records to be lost.

Since our last update, we have continued to see further progress in relation to the CDH Data Cleanse. However, we still have 1,015 conflicted golfers on the CDH.

This happens when a club does not release a golfer before their new club tries to claim the CDH number for their records and we would ask that clubs please ensure you are doing this correctly.

For step-by-step instructions on how to cleanse your club's CDH Record, please access our WHS Readiness Document [here](#).

Should you require any support on cleansing your CDH data, please email handicapping@scottishgolf.org



To ensure we have the correct data ready for the implementation of WHS, clubs are required to update their course information on the Venue Tab of the platform.

Clubs must set up their 18-hole and 9-hole course cards as per the instructions in our [WHS Readiness Document](#). By doing this, it will allow players to submit a card over 9 holes. Clubs should note that this will have been given an automatic course and slope rating for WHS.

It is important that all 18-hole courses that a club plays over are also set up on the system with front nine and back nine course cards, even if the club has not used these previously for submitting scores or playing competitions over. Any composite 9-hole course cards must also be uploaded.

Following our most recent reminder, we now have 104 clubs who have not yet provided these details. To ensure your club is ready for WHS, this process **must be completed as soon as possible**.



Under WHS, all handicap calculations will be done centrally by Scottish Golf. This means that ISVs will no longer be licensed to calculate or administer any handicaps.

Affiliated golf clubs need to use an approved WHS provider to be able to upload scores and request information from the WHS platform. To become an approved WHS provider, an ISV must have signed up to the WHS agreement in Scotland.

The ISVs who are currently signed up to the WHS agreement in Scotland remains the same as last week. These are:

- Golf Genius
- Handicap Master
- Nexxchange
- GolfBox
- Intelligent Golf
- Club Systems

This means that along with the Scottish Golf Venue Management System, golf clubs will have seven software vendors to choose from in Scotland under WHS.

As detailed in our update last week, we are extremely pleased with the number of providers that have signed up to the WHS agreement in Scotland. This means that golf clubs will have three more ISVs from those offering a solution under the current Handicap system.

By opening up this opportunity in Scotland, this will make for more positive technical development while also offering our clubs a broader choice of software providers. Our goal was to ensure that golf clubs would benefit from having a variety of ISVs to choose from and this is being achieved.

We continue to receive queries from additional ISVs who have reached out to explore opportunities in Scotland and we continue to welcome any ISV who would like to become WHS approved with Scottish Golf. We will continue to ensure our clubs are aware of any new additions as and when this information becomes available.

If your golf club decides to use an ISV who is not approved under WHS to run your competitions then the club or the golfer will need to dual input these scores into the WHS platform in order to have their new Handicap Index calculated. This would apply to both competition and general play scores.



Club and golfer education are vital as we implement WHS in Scotland. We have the biggest change to implement and the biggest challenge to overcome in supporting our 575 golf clubs and educating 180,000 golf club members.

Club Education

As part of preparing all of our affiliated clubs for the transition, Scottish Golf has launched a specific WHS area on our new Hive Learning platform.

We would like to thank everyone who has engaged with our WHS community on Hive so far. Since launching, over 300 affiliated clubs have registered for Hive Learning.

Our information cards have been designed to support clubs in carrying out key tasks ahead of WHS on 2nd November 2020. These cards have now been viewed over 10,700 times and have had an incredible 530 contributions from golf club officials across Scotland.

To access Hive, the individual responsible for Handicapping at your club will need to register. To do so, please click [here](#).

All Scottish Golf clubs will have now received a variety of materials to support the transition to WHS. These will include:

- A full copy of the Rules of Handicapping.
- Two copies of a “What’s Changed” poster.
- 25 versions of our new “Players’ Guide”.
- A display stand for these guides.

Member education

Once you have received these resources, we would encourage you to follow some of the helpful hints below to make golfers at your club aware of the

changes coming:

- Setting up the Players' Guides in a prominent position at your club.
- Communicating information to members via the club's social media, website and newsletters.
- Printing off posters and content from Hive and displaying in prominent areas.
- Sending on relevant content from Hive to your membership.

Scottish Golf will also be carrying out a player engagement campaign in the lead up to 2nd November, this will help educate golfers across the country.

More information on this campaign will be shared with all clubs in due course.

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